ADDITIONAL REQUIRED DETAILS

(For SBM Bank)

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Date- 13-12-2023

1. UAT, Production and DR Server Details:

SBM server I.P and IRIS Application URL details are as follows-

- UAT Server I.P- 100.112.1.38

  UAT IRIS Application URL- https://jupiter.finfisher.co.in/iDEAL_CIMS

- Prod Server I.P- 100.121.23.26

  Prod IRIS Application URL- https://jupiter.esbeeyem.com/iDEAL_CIMS

- DR Server IP- 100.112.1.51

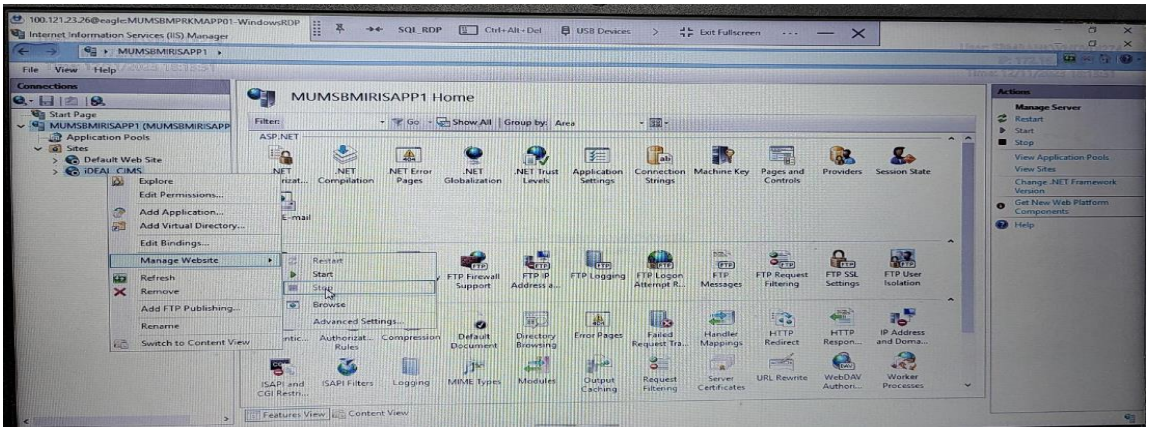
  DR IRIS Application URL- https://jupiter.esbeeyem.com/iDEAL_CIMS

2. Service Start and Stop Process:

Admin can manually start and stop the IRIS iDEAL Application through Internet Information Service (IIS).

To do so, kindly follow these steps:

- Take access of IIS on your system.
- Under the 'Site' option, you will find the IRIS iDEAL Application listed.
- To stop the application, simply click on the 'Stop' button next to it.
- To start the application again, click on the 'Start' button.

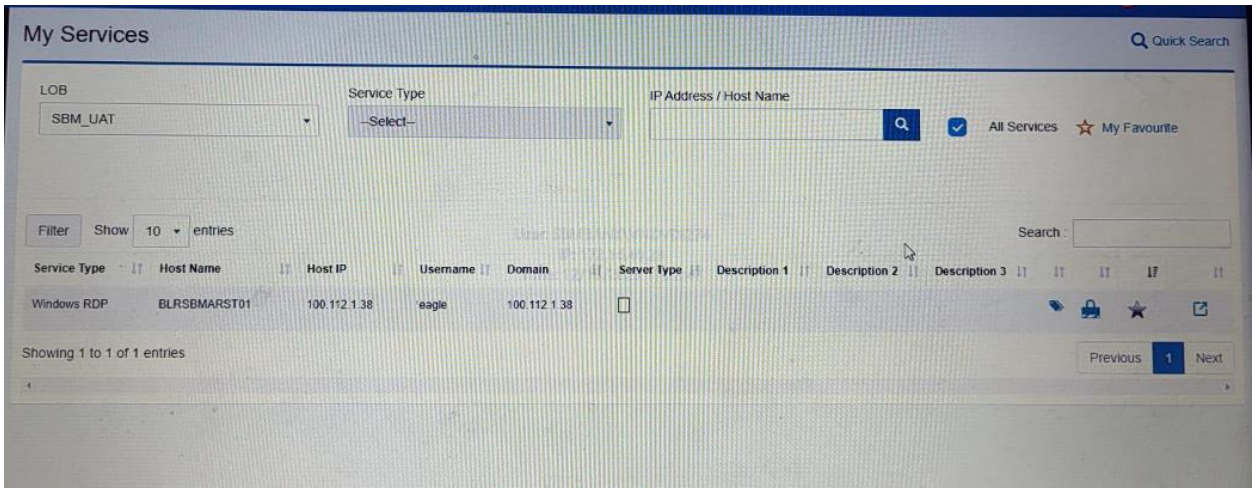


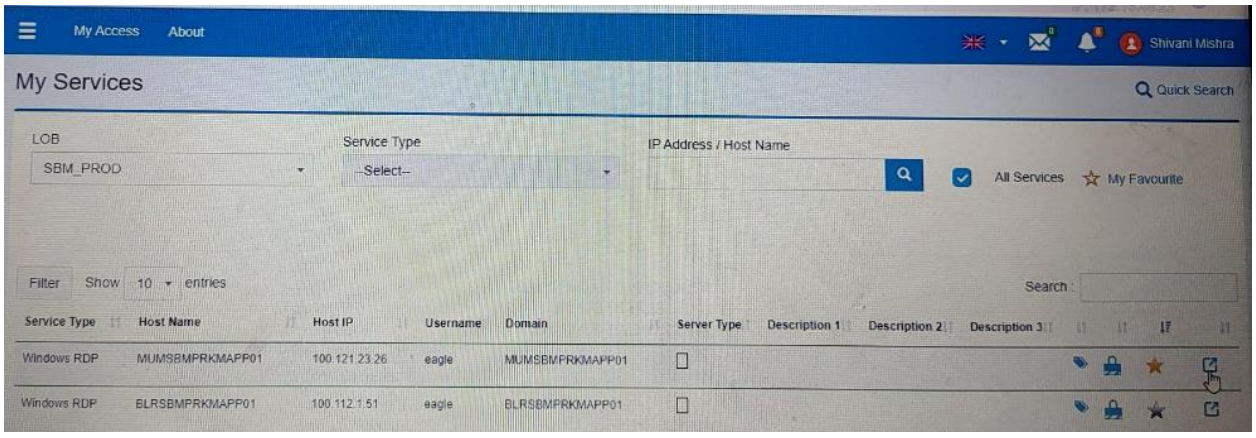
3. Default Application and Database Details:

3.1. Application Installation and Hosted location:

IRIS iDEAL Application is deployed on three SBM servers. Please find there details below-

S.NO.	Server	I.P Address	IRIS Application Installation Location
1	UAT	100.112.1.38	D\ iDEAL_CIMS
2	PROD	100.121.23.26	D\ iDEAL_CIMS
3	DR	100.112.1.51	D\ iDEAL_CIMS





3.2. Version of Application:

IRIS iDEAL Application Publish version **4.5.4** is currently deployed on UAT, PROD and DR server.

3.3. Web server used:

For hosting IRIS iDEAL Application we use Internet Information Service i.e., IIS.

3.4. Version of Database:

This is not applicable as bank is using excel for generating the returns.

4. Admin Users Used by Application:

IRIS iDEAL Application has one super admin i.e., iris810.

5. Details of Generic Users and Their Purpose:

IRIS iDEAL Application have three generic users-

- Bank Admin.
- Maker- for generating the return.
- Checker- for approving the return.

6. Application Configuration Details for Session Time out, Number of Parallel/Concurrent Sessions Configured:

- Session time out happens in 20 minutes.
- Number of parallel/Concurrent sessions is 20 session in web application.

7. Escalation Matrix:

Escalation Matrix for further communication given below-

Escalation Thresholds		
Escalation Level 1 (Business Analyst)	Escalation Level 2 (Senior Business Analyst)	Escalation Level 3
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